



Release Notes

26 October 2015



Current Release: 2 Way Notifications

1

Full 2 way SMS and Email messaging capability is now available to notify contacts and access message recipient replies from the system. This includes message filtering and reporting.

2

2 way response options include Yes/No responses for roll-call purposes or free text responses so you can create a communication chain with selected recipients.

1

Notify Contacts

Heading:

Templates:

Message:

B **I**    

Please evacuate the building and confirm your safety.

Attachment: No file chosen

Priority: Low Medium High

Schedule?: NO YES

Broadcast Type

- All
- Email
- SMS

Response Type

Response Required

- None
- Free Text
- Yes/No

Contact Groups

- All
- Crisis Management Team

Contacts

- All
- Kundan Office
- Joshua Shields

2

Current Release: 2 Way Notifications

3

Yes/No functionality allows you to canvas a positive or negative response from recipients for roll call or surveying purposes.

4

Free text functionality allows you to receive text responses to your message (via SMS or email) and to create a communication chain with individual or groups of recipients.

Oct 20, 2015 10:36 AM sent

Message ID : NID-0701
Subject : Josh test-[NID-0701]
Priority : Low 🟢
Contact Groups : Crisis Management Team
No. of Contacts : 2
Sender : Dev Client

Hide Responses

Message Body
Are you having a good morning?

ID	Recipient	Number	Email	Status	Time	Response	Reply
NID-0701	Anita Gover	+61400560030	agover@risklogic.com.au	Delivered ■	10:36 20/10/15	No	-
NID-0701	Joshua Shields	+61410502820	jshields@risklogic.com.au	Delivered ■	10:36 20/10/15	Yes	-

Resend Reply New Message Report

3

Oct 20, 2015 10:38 AM sent

Message ID : NID-0702
Subject : Josh test - free email-[NID-0702]
Priority : Low 🟢
Contact Groups : Crisis Management Team
No. of Contacts : 2
Sender : Dev Client

Hide Responses

Message Body
Please respond

ID	Recipient	Number	Email	Status	Time	Response	Reply
NID-0702	Anita Gover	+61400560030	agover@risklogic.com.au	Delivered 📧	10:38 20/10/15	-	View
NID-0702	Joshua Shields	+61410502820	jshields@risklogic.com.au	Delivered 📧	10:38 20/10/15	-	Hide

- Sender
Please respond

On Tue, Oct 20, 2015 10:38 AM

- Recipient
Yes
Joshua Shields
Director,

On Tue, Oct 20, 2015 10:40 AM

4

Current Release: 2 Way Notifications

5

Sent Messages can now be filtered based on Subject, Groups, Dates, Priority, Message ID or Sender.

Message Log ? Create Another Message Filters

5

Subject

Groups

Date
Start Date

Priority

Message ID

From(Sender)

End Date

Search

Oct 20, 2015 1:11 PM sent

Message ID : NID-0704
Subject : RiskLogic Notification-[NID-0704]
Priority : Low 🟢
Contact Groups : Crisis Management Team
No. of Contacts : 1
Sender : Dev Client View Responses

Message Body
Activating CMT, please reply YES to confirm activation

Current Release - Message Scheduling

6

You can now schedule a message to automatically send at a later time and date.

Notify Contacts ?

Heading:

Templates:

Message:

B I [List Icons] [Link Icon] [Image Icon]

Please evacuate the premises and confirm your safety.

Attachment: No file chosen

Priority: Low Medium High

Schedule?: NO YES

Date and Time:

Broadcast Type

- All
- Email
- SMS

Response Type

Response Required

- None
- Free Text
- Yes/No

Contact Groups

- All
- Crisis Management Team

Contacts

- All
- Kundan Office
- Joshua Shields

Current Release - Other Developments

Functionality

Ability to include web links in Client documents section

Login user names are no longer case sensitive

Primary contact emails can now be edited

Minor updates to Fact and Assumption Board labels

Addition of secondary email fields for all users and contacts

Improved contact import capability

Extended session timeout to two hours

'Available' Active team members auto expire after 24 hours

Other general performance enhancements

Contact Us

We would love to hear from you if you have any questions or suggestions relating to CQCommand.

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