



Release Notes

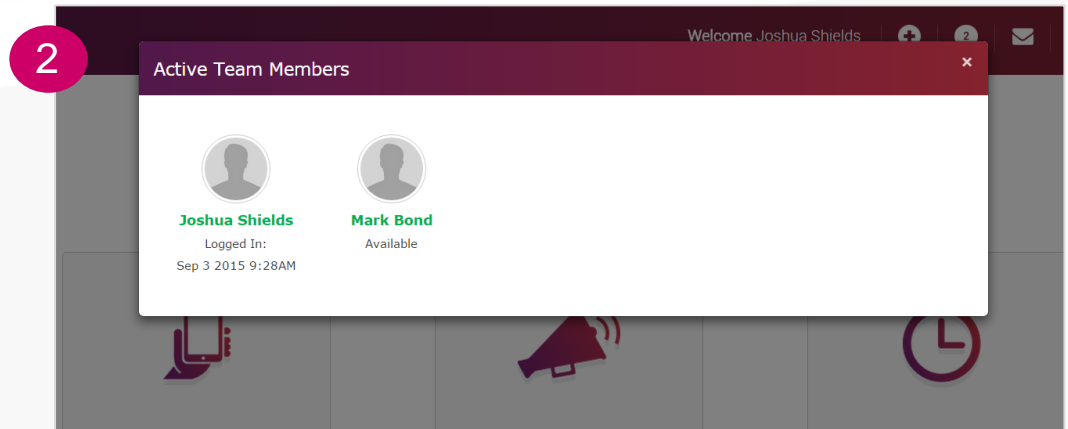
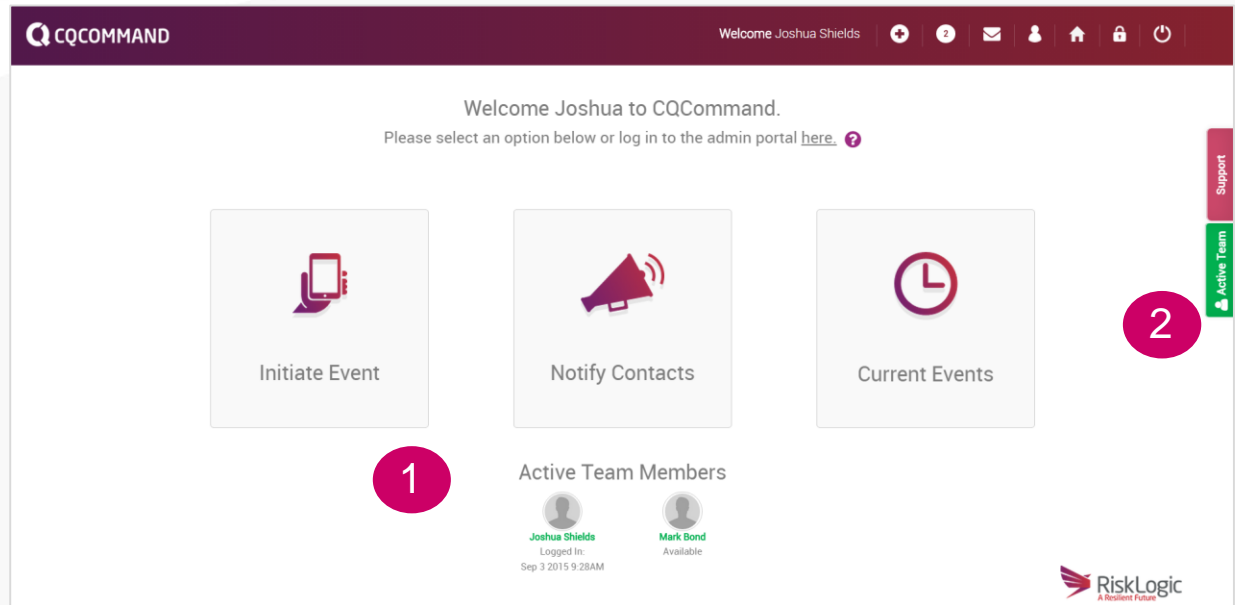
3 September 2015



Current Release – Active Team Members

1 When a CMT member responds to the Activate Team Member SMS or email as **Available** their response is now captured on the CQCommand Homepage. When a user logs in to the system, they will be displayed as **Logged In** with the relevant log in time and date.

2 A new green **Active Team** tab is displayed on all pages with a pop up menu that also displays the **Available** and **Logged In** team members.







Current Release – Editing Impact Assessment Criteria

3

Administrators can now create new Impact Assessment categories and edit existing Impact Assessment categories.

This allows clients to have a fully customisable Impact Assessment table to reflect their existing risk matrix.

Profile	CQCommand	Reports
Incident Assessment	Impact Assessment ? Add +	
Crisis Command Centres		
Site Details		
Impact Assessment		
Communication Templates		
Client Documents		
Crisis Action Plan		
Crisis Meeting Agenda		
Contact Groups		
Contacts		

Category Name	Category Description	Low Impact	Moderate	Major	Severe	Action
Human	To what extent is the event likely to impact the health and safety of staff and visitors?	Potential for injury or illness resulting in medical attention and several days off work.	Potential for injury or illness resulting in short-term hospitalisation.	Potential serious long-term injury.	Potential for death, permanent disability or ill-health.	 
Financial	To what extent is the event likely to result in financial losses to the organisation?	Potential financial loss 1% to < 3% of EBITA.	Potential financial loss 3% to < 5% of EBITA.	Potential financial loss of 5% to < 10% of EBITA.	Potential financial loss > 10% of EBITA.	 

3

Profile	CQCommand	Reports
Incident Assessment	Impact Assessment ?	
Crisis Command Centres		
Site Details		
Impact Assessment		
Communication Templates		
Client Documents		
Crisis Action Plan		
Crisis Meeting Agenda		
Contact Groups		
Contacts		

3

Category Name*:

Description*:

Low Impact*:

Moderate*:

Major*:

Severe*:

Save

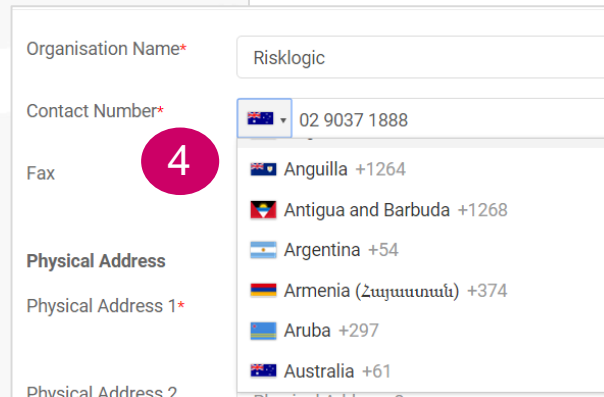
Cancel

Current Release – International Numbers


4


All number formats now have an international prefix to reflect the country associated with the number and the international dialling code and number format for each country.

Simply select from the drop down list.



Organisation Name* Risklogic

Contact Number*  02 9037 1888

Fax  +61 02 9037 1888

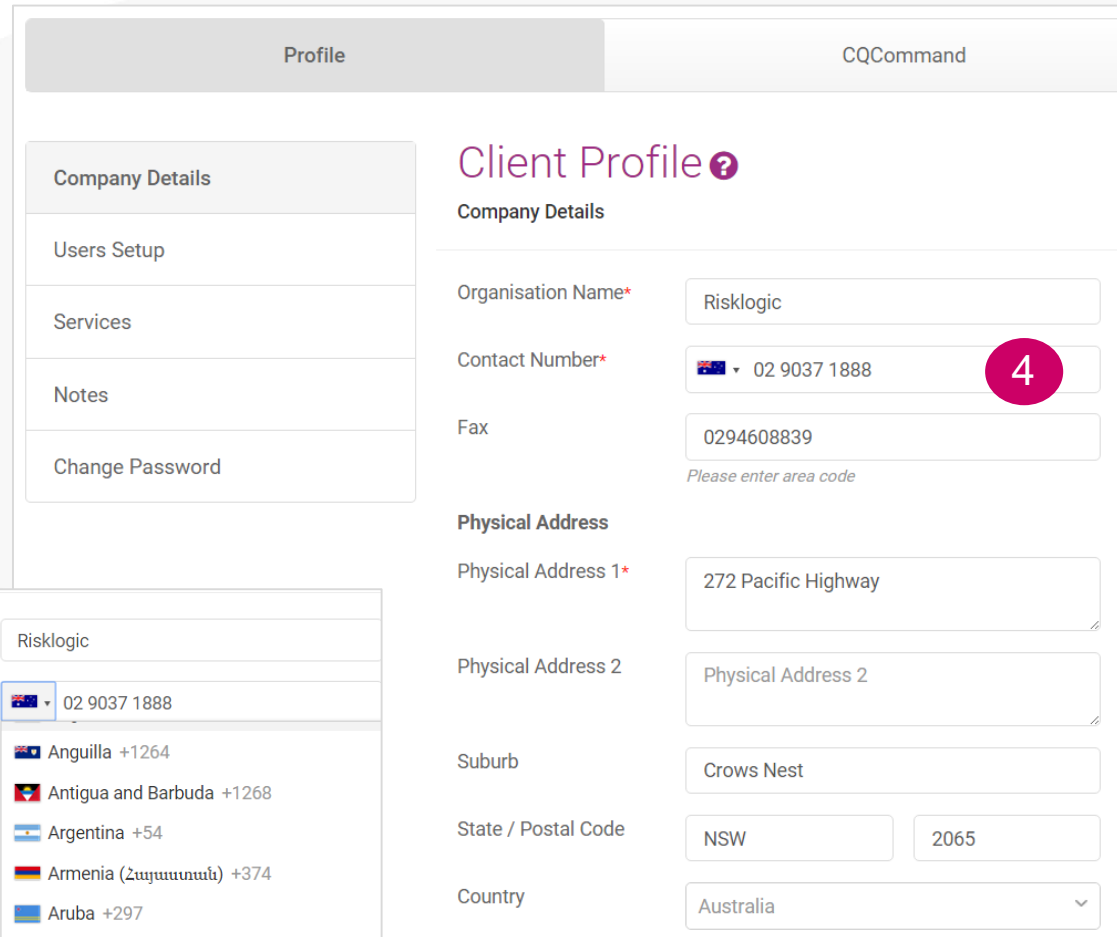
Physical Address

Physical Address 1* 272 Pacific Highway

Physical Address 2

Physical Address 3

4



Profile CQCommand

Company Details

Users Setup

Services


Notes

Change Password

Client Profile ?

Company Details

Organisation Name* Risklogic

Contact Number*  02 9037 1888

Fax 0294608839

Please enter area code

Physical Address

Physical Address 1* 272 Pacific Highway

Physical Address 2 Physical Address 2

Suburb Crows Nest

State / Postal Code NSW 2065

Country Australia

Next Release (September 2015): 2 Way Notification

1 New full 2 way messaging capability to access message recipient replies from the system. This will include extensive message filtering and reporting.

2 2 way options will include Yes/No responses for roll-call purposes or free text responses so you can create a communication chain with selected recipients.

1

2

The screenshot displays the CQCOMMAND web application interface. At the top, a header bar shows the user 'Welcome Joshua Shields' and a status message 'All employees are accounted for safely. - Anita Gover - We'. Below the header, a 'Message Log' section shows a list of messages. A message from 'Anita Gover' dated 'Jun 26, 2015 11:36 PM' is selected, showing its details and a table of recipients and their responses.

Message Log

Jun 26, 2015 11:36 PM
Subject: RiskLogic Notification
Contact Groups: Crisis Management Team
No. of Contacts: 6
Sender: Anita Gover

Message Body
This message is to notify you that a crisis has been declared and your presence is required at the crisis command centre. Please respond with your availability.

+ Filter + Filter + Filter + Filter + Filter

ID	Recipient	Number	Email	Status	Time	Response	Reply
H34	Anita Gover	0410522258	agover@risklogic.com.au	Delivered	09:30 29/6/15	YES	VIEW
H34	Daniel Shields	0415454888	dshields@risklogic.com.au	Delivered	09:30 29/6/15	NO	VIEW
H34	Thomas Muff	0411554844	Tmuff@risklogic.com.au	Delivered	09:30 29/6/15	NO	VIEW
H34	Brad Law	0405887896	blaw@risklogic.com.au	Undelivered	09:30 29/6/15	-	VIEW
H34	Cheryl Hambly	0415487545	chambly@risklogic.com.au	Delivered	09:30 29/6/15	YES	VIEW
H34	Mark Bond	0484875406	mbond@risklogic.com.au	Delivered	09:30 29/6/15	YES	VIEW

RESEND REPLY NEW MESSAGE REPORT

2

Reply: Currently on route to alternate site. Will contact John on arrival.

ID	Recipient	Number	Email	Status	Time	Response	Reply
H34	Daniel Shields	0415454888	dshields@risklogic.com.au	Delivered	09:30 29/6/15	NO	VIEW
H34	Thomas Muff	0411554844	Tmuff@risklogic.com.au	Delivered	09:30 29/6/15	NO	VIEW
H34	Brad Law	0405887896	blaw@risklogic.com.au	Undelivered	09:30 29/6/15	-	VIEW

RESEND REPLY NEW MESSAGE REPORT

New Functionality Coming Soon

Major Functionality	Expected Release
Full 2 way SMS and Email	September 2015
Message scheduling	September 2015
Addition of Web links to Documents Module	September 2015
Multi-tiered Crisis Management Teams	October 2015
Administrator Setup Wizard	October 2015
Dynamic Meeting Agendas	November 2015
Real time dashboard and event timelines	December 2015
Social Media and News Module	December 2015
Conference Bridges	February 2016

Contact Us

We would love to hear from you if you have any questions or suggestions relating to CQCommand.

Contact Us:

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Technology Manager

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Email: support@cqcommand.com

www.cqcommand.com

